

Coronavirus or other Infectious Diseases - Risk Assessment – Companywide

Likelihood (L) x Severity (S) = Risk Rating (R)

Hazard	People at Risk	Initial Risk			Current Control Measures	Further Action Required	Residual Risk			Action By Whom	Date Action Taken
		L	S	R			L	S	R		
Spread of coronavirus or other infectious diseases	Employees, Family members, Visitors & Contractors	2	3	6	<p>We have a fully resourced NEBOSH Certified Health, Safety & Security Manager employed within the business.</p> <p>Hand washing facilities with soap and water, hand sanitiser, tissues and bins are in place and team members can access these as and when required.</p> <p>Showers are available for staff who require them.</p> <p>Ticketless entry system.</p> <p>Britannia & Fingal have a cleaning regime in place which covers all visitor accessible areas, staff workspaces and break and common areas.</p> <p>Paid sick leave above the statutory minimum for eligible employees.</p> <p>Free washing and laundering of uniform and protective work clothing on Britannia.</p> <p>Separate break and common areas for different staff groups.</p> <p>Staff have individual lockers or drawers for storing personal belongings.</p> <p>Where possible staff have staggered start, finish, and break times.</p> <p>Employees living in vulnerable or shielded households are only expected to return when new safe working environment measures have been fully tested.</p>	<p>Employees to be reminded of the importance of not coming to work if they are exhibiting any of the symptoms of Coronavirus and to follow the government advice on self-isolating, tracing and testing.</p> <p>All staff will receive re-induction training to make them aware of new safety measures and changes to working practice.</p> <p>Employees to be reminded on a regular basis to wash their hands for 20 seconds with warm water and soap, and the importance of proper drying of their hands with disposable towels. Staff also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.</p> <p>Rotas to be organised in such a way as to limit the number of interactions within each team and across the business.</p> <p>Remove shared crockery, cutlery, and encourage staff to bring their own eating/drinking utensils.</p> <p>Hand sanitiser stations available for visitors and guests throughout both vessels.</p>	1	3	3	Head of Dept	15/7/20

				<p>Card payments only, no cash transactions.</p> <p>Online timed ticket sales to be encouraged to reduce the number of face to face interactions, and spread visitor numbers throughout the day.</p> <p>Introduction of a downloadable audio tour to enable visitors to use their own devices.</p> <p>Issue free headphones to visitors who take an audio tour handset.</p> <p>Stop taking left luggage.</p> <p>Working from home to be encouraged wherever possible whilst still meeting the needs of the business.</p> <p>Face to face meetings to be kept to a minimum, and the number of people physically attending meetings to be restricted in line with social distancing requirements.</p> <p>Cleaning regime to be increased, and to include regular disinfecting of areas using a fogger. Cleaning focus to be on high touch areas such as door handles, taps, communal seating, etc.</p> <p>Access to communal seating on the tour route to be reduced.</p> <p>Systems to be put in place to ensure that the sharing of equipment is avoided or kept to a minimum Where sharing of work equipment, break spaces, and work areas, cannot be eliminated a system should be put in place to ensure sufficient cleaning takes place between uses.</p>			
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					<p>Work screens to be installed where social distancing cannot be achieved. Where this is not practical PPE shall be used as a last resort.</p> <p>Face coverings are mandatory and are to be worn by staff in communal areas & passageways.</p>						
Entering and leaving the site	Employees, Family members, Visitors & Contractors	2	3	6	<p>Use of fobs to enter the building.</p> <p>Several entries and exit points to the workplace.</p> <p>Stagger arrival and departure times at work to reduce crowding into and out of the workplace.</p>	<p>Stagger start and finish times where this is not currently being done.</p> <p>Ensure that all visitors are given access to hand washing facilities or hand sanitiser when they first enter the premises.</p> <p>Where operationally feasible, allow team members to come to work and leave outside of busy commuter times.</p> <p>Provide staff with the link on government on safe travel to work https://www.gov.uk/guidance/coronavirus-covid-19-safer-travel-guidance-for-passengers</p>	1	3	3	Head of Dept	15/7/20
Moving around the site & off-site travel	Employees, Family members, Visitors & Contractors	2	3	6	<p>Reducing movement of team members by discouraging non-essential trips within the business.</p> <p>Multiple routes to and from the various parts of the workplace including external walkways to most areas.</p> <p>Encourage use of radios and telephones. and cleaning them between use.</p> <p>Discourage use of lifts within the workplace and encourage use stairs.</p>	<p>Provide floor markings and signage which reminds employers and visitors to follow social distancing wherever possible.</p> <p>Provide a one-way system for visitors and encourage staff to use the routes less travelled.</p> <p>Ensure that there is readily available access to hand sanitiser, tissues and bins.</p> <p>Discourage visitors from using the lifts unless completely necessary.</p> <p>Plan workload to ensure that as far as possible necessary travel is done out with peak times.</p> <p>Encourage staff to travel individually and limit the number of offsite meeting. If staff have to travel together and cannot maintain safe social distancing, they should follow government guidelines and wear PPE.</p> <p>Where possible have materials delivered to site to avoid the need to travel to suppliers.</p>	1	3	3	Head of Dept	15/7/20

					Company vehicles to be cleaned internally after each use and regularly disinfected using a fogger.						
Lack of Social Distancing at work	Employees, Family members, Visitors & Contractors	2	3	6	<p>Britannia and Fingal are workplaces which normally have low staff density and there is little requirement to work in confined spaces. There are some areas where this is more problematic including the Galleys, certain maintenance tasks, some office spaces, the Tearoom and certain break and common areas.</p> <p>Visitor numbers are restricted on board by limiting the number of handsets available.</p>	<p>Staff to be reminded of the importance of social distancing both in the workplace and outside of it.</p> <p>Review work schedules including start & finish times/shift patterns, working from home etc. to reduce number of employees on site at any one time.</p> <p>Social distancing also to be adhered to in staff areas and the smoking area.</p> <p>Redesigning processes to ensure social distancing can be maintained whenever possible.</p> <p>Reduce further the number of visitors allowed on board at any one time by introducing a timed ticketing system.</p> <p>Redesign workspaces to ensure safe social distancing, where this is not possible install screens to separate people from each other. As a last resort PPE can be considered.</p> <p>Management checks to ensure this is adhered to.</p> <p>Use tape and signage to encourage visitors to social distance</p>	1	3	3	Head of Dept	15/7//20
Instance of coronavirus or other infectious disease reported on board	Employees, Family members, Visitors & Contractors	2	3	6	<p>If advised that a member of staff or public has developed Covid-19 and were recently on our premises the management team of will follow the Scottish Governments NHS Inform & track and trace guidelines.</p> <p>We will ensure wherever possible that everyone who needs to be made aware of the situation, and of any possible contact is informed, whilst still observing the individual's right to privacy and protection the best we can reasonably do in these circumstances.</p>	1	3	3	Head of Dept	15/7//20	

					Line managers will offer support to staff who are affected by Coronavirus or has a family member affected.						
First Aid	Employees, Family members, Visitors & Contractors	2	3	6	<p>Britannia currently has a first aid provision whereby first aiders are trained to use relevant PPE when dealing with someone who is unwell</p> <p>We have a first aid room available and several first aid kits around the building</p> <p>We have our own First Aid Trainer within the team.</p>	<p>Ensure that face coverings or visors, aprons and gloves are available with every first aid box, and within the first aid room.</p> <p>Ensure that the first aid room is cleaned after use and regularly disinfected with a fogger.</p> <p>Ensure that all first aid trained staff have refresher training with regards to the additional actions required to protect themselves and others from coronavirus or other infectious diseases.</p> <p>Ensure that first aiders are aware that they can call on the emergency services if they have concerns for their own safety or the safety of others.</p>	1	3	3	Health, Safety & Security Manager	15/7/20
Handling stock and other materials	Employees, Family members, Visitors & Contractors	2	3	6	Provide hand sanitisers to employees and visitors.	<p>Encouraging increased handwashing for team members and customers and provide hand sanitiser where this is not practical.</p> <p>Implement a cleaning regime to ensure that stock deliveries are cleaned before handling using a fogger where possible.</p> <p>Limiting customer handling of merchandise, for example, through different display methods, new signage or rotation, or cleaning of high-touch stock with your usual cleaning.</p> <p>Ensure, wherever possible, that deliveries are left for 72 hours before being taken to the stock rooms.</p> <p>Minimising the number of team members who touch newly delivered stock.</p>	1	3	3	Head of Dept	15/7/20
Mental Health	Employees, Family members, Visitors & Contractors	2	3	6	Britannia has a mental health policy in place	Ensure staff and visitor receive enough information on the actions being taken to protect their health and the health of their family.	1	3	3	Head of Dept	15/7/20

				<p>We operate an open-door policy which encourages staff to speak to their manager / supervisor whenever they have any concerns.</p> <p>Health, Safety & Security Manager, & Safety Committee in place to ensure that all measures are put in place to at a meet legal standard at a minimum.</p>	<p>Managers to communicate regularly with their team to ensure that the team are re-assured that we are treating this risk seriously.</p>				
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Completed By: Robert Gill

Date: 20 June 2020

Review Date: Weekly